

# **Operating instructions**

Freezer V6000 Supreme

Freezer

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarize yourself with the appliance and get the best use out of it.

#### Please follow the safety precautions.

#### Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliances is reserved.

#### Validity

These operating instructions apply to:

Model designation	Туре	Size system	
Freezer V6000 Supreme	FR6T-51099	60	

Variations depending on the model are noted in the text.

# Table of contents

1	Safety precautions	4
1.1	Symbols used	. 4
1.2	General safety precautions	. 4
1.3	Appliance-specific safety precautions	. 4
1.4	Appliance installation	5
1.5	Instructions for use	6
2	Using for the first time	8
3	Appliance description	8
3.1	Structure	. 8
3.2	Operating and display elements	. 9
4	Operating the appliance	10
4.1	Basic procedure	10
4.2	Overview of start screen	10
4.3	Switching the appliance on	11
4.4	Setting the temperature	11
4.5	Switching the appliance off	12
5	Using the appliance functions and set- tings	12
5.1	Procedure for display with touch function	12
5.2	Using the functions and settings	13
5.3	Brief description of the appliance functions	22
6	Switching on and using the ice-maker	23
6.1	Changing the water filter	23
7	Interior and accessories	24
8	Tips and tricks	25
8.1	General information on using the appliance	25
8.2	Notes on storing and freezing food	26
8.3	Notes on saving energy	26
9	Care and maintenance	27
9.1	General cleaning instructions	27
9.2	Cleaning the interior	27
9.3	Cleaning and care for the ice-maker	27
9.4	Cleaning the condenser	28
10	Noises	28
11	Trouble-shooting	29

12	Technical data	31
13	Disposal	32
14	Index	33
15	Service & Support	35

# 1 Safety precautions

# 1.1 Symbols used

Denotes important safety precau-

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



should be observed. Information on disposal



Information about the Operating Instructions

Symbol ISO 7010 W021 WARNING: Risk of fire / flammable materials

- Indicates step-by-step instructions.
  - Describes how the appliance reacts to the steps taken.
- Indicates a list.

# 1.2 General safety precautions



• Read the operating instructions before using the appliance for the first time.



 This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be undertaken by children without supervision.

- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

# 1.3 Appliance-specific safety precautions



 Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.

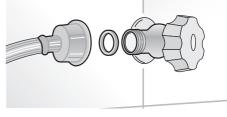
#### 1 Safety precautions

### 1.4 Appliance installation



- The appliance must be installed by qualified personnel only.
- Each step must be carried out and checked in full in the order specified.
- Electrical connections must be carried out by qualified personnel in accordance with the guidelines and standards for low-voltage installations and the specifications of the local electricity supply companies.
- A plug-in appliance may only be connected to a socket outlet with earthing contact, installed according to specifications. An all-pole mains isolating device with 3 mm contact opening should be provided in the house wiring system. Switches, plug and socket devices, circuit breakers and fusible cut-outs which are accessible after installation and which have all-poles switching are permissible as isolating devices. Effective earthing and separately installed neutral and earth conductors ensure safe and fault-free operation. After installation. live parts and cables with basic insulation must not be accessible. Check old installations.
- Refer to the identification plate for information on the required mains voltage, current type and fuse protection.
- All plastering, plasterboarding, wall papering and painting work is to be carried out prior to installing the appliance.
- Efficient repairs can only be guaranteed if it is possible to de-install the complete appliance at any time without causing any damage.

 The ice-maker (depending on model) needs to be connected to the domestic water supply. Use the water inlet hose with 3/4 inch thread supplied for this. The water pressure must be between 0.05 MPa and 0.5 MPa (between 0.5 bar and 5 bar). Any deviation in operating pressure can affect the functioning of the appliance or cause leaks in the hydraulic circuit.





- The installation of a water filter is recommended, especially if the water quality is poor, but is not strictly necessary.
- Check that there is a water filter cartridge installed and that the water circuit has been flushed before switching the ice-maker on for the first time.
- The appliance must be supplied with drinking water only. Establish the water connection before establishing the electrical connection, as needed (depending on model).
- Do not attempt to use a garden hose, threaded adapter or braided supply line. This would damage the threads on the water connection solenoid of the appliance.

# 1.5 Instructions for use

### Before using for the first time

- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/ electrician carry out the necessary work.
- Electrical safety (protection against contact) must be ensured by the installation.
- If the appliance is visibly damaged, do not use it. Contact our Customer Services. Do not use the appliance if the cold circuit is damaged.
- WARNING: The required room volume for the appliance is at least 1 m<sup>3</sup> per 8 g refrigerant (isobutane R600a). In rooms that are too small, a leak can produce a flammable air-gas mixture. The filled volume of the refrigerant is shown on the identification plate.
- WARNING: When installing the appliance, ensure the mains cable is not trapped or damaged.
- WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Avoid using extension cables.
- When installed, it is important to ensure that the air inlets and vent openings are not covered or blocked.
- Retain these operating instructions for future reference.
- Operating instructions for the appliance can be downloaded from www.vzug.com.
- Dispose of the packaging material in accordance with local regulations.

### Correct use

- The appliance is designed for use in the home for cooling and storing food. The appliance must only be used as described in the operating instructions.
- This appliance is intended for use in the home and similar settings such as: in staff kitchens; in shops or offices; in agricultural establishments; by guests in hotels, motels and other accommodation establishments; in bed and breakfast establishments. This appliance is not intended for use in the commercial sector.
- The appliance corresponds to recognized technology standards and the relevant safety regulations. Proper use of the appliance is essential to avoid damage and accidents. Please therefore follow the precautions given in these operating instructions.
- No liability is assumed for any damage caused by improper or incorrect use or by repairs carried out by an unqualified person. In this case any warranty or other liability claims are deemed null and void.
- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. Repairs if carried out incorrectly may cause serious injury, damage to the appliance and fittings, as well as affect the functioning of the appliance. If the appliance is not working properly or in case a repair is needed, follow the instructions given in the «Service & Support» section. Contact our Customer Services if necessary.
- Use original spare parts only.

### Climate class

This appliance is intended for use in a limited ambient temperature range to ensure proper operation. Information for the applicable climate class can be found on the identification plate.

Climate class	Ambient temperature
SN	+10 °C to +32 °C
Ν	+16 °C to +32 °C
ST	+16 °C to +38 °C
Т	+16 °C to +43 °C
SN-ST	+10 °C to +38 °C
SN-T	+10 °C to +43 °C

### Note on use

- Do not operate any electrical devices inside the freezer compartment.
- Do not store explosive materials or aerosol cans in close proximity to or inside of the appliance. Danger of explosion!
- This appliance is CFC- and FC-free and contains small quantities of the environmentally friendly, but flammable refrigerant isobutane (R600a). When handling the appliance take care not to damage the cooling circuit. Any refrigerant that escapes can ignite. If it were to become damaged, avoid open flames and other ignition sources as isobutane is flammable. Ventilate the room well for a few minutes. Switch the appliance off and disconnect from the power supply. Do not turn on any power supplies. Notify our Customer Services.

### Caution: Risk of injury!

- Be careful not to put fingers in the door hinges, as there is otherwise a risk of injury if the appliance door is moved. Particular care should be taken when children are around.
- When positioning the shelves, be careful not to put fingers in the guide rails.

- Cut the power going to the appliance before cleaning. Pull out the mains plug or switch off the fuse. Never pull the mains plug out of the mains socket by the cable or with wet hands. Hold the mains plug and pull it straight out of the mains socket.
- When the appliance is in operation do not touch the steel interior walls with moist or wet hands as the skin could stick to the very cold walls.
- Avoid prolonged skin contact with frozen food. Never consume frozen food or ice cubes that are straight out of the freezer compartment or too cold. Risk of burns from freezing!
- Do not place bottles or cans of drink in the freezer compartment for a longer period of time. Especially those containing carbonated drinks can burst during freezing.
- To protect your eyesight, do not look directly into the LED illumination system when the light is switched on.

### Caution: Risk to life!

- Packaging materials, e.g. plastic film and polystyrene, can be dangerous for children. Danger of suffocation! Keep packaging material away from children.
- When carrying out maintenance work on the appliance, including replacing light bulbs (if how to remove them is described in the Operating instructions), cut off the electricity supply to the appliance: remove the screw fuse from the holder or switch the circuit breaker off, or unplug from the mains socket.

### How to avoid damaging the appliance

- Clean the appliance just with water or a mild soapy solution (water and washingup liquid).
- Do not use pointed or sharp objects to remove layers of ice or frozen-on food.
- No mechanical or chemical means other than those recommended may be used to accelerate defrosting.

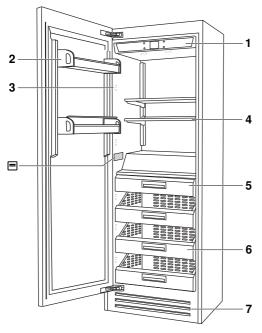
# 2 Using for the first time

Before operating the newly installed appliance for the first time, the following steps should be taken:

- Remove packaging and transport materials as well as any protective film from the interior.
- Clean the interior and accessories with lukewarm water or a mild soapy solution (water and washing-up liquid) and dry thoroughly.
- Check that all appliance door seals are completely dry and dry them if necessary.
- After switching the appliance on for the first time, it is recommended waiting for 12 hours without opening the doors or before loading food into it.

# 3 Appliance description

### 3.1 Structure



- 1 Operating and display elements
- 2 Door trays
- 3 LED illumination
- 4 Adjustable shelves
- 5 Ice-maker
- 6 Freezer drawers
- 7 Condenser
- Identification plate with serial number (SN)

# 3.2 Operating and display elements



#### Navigation buttons

- ON/OFF (hold for 3 seconds)
- H Acknowledge alarm
- ➔ BACK: Cancel/Discard entry



### Navigation touch display

- ▶ Functions
  - ¥∓ Fast freezing
  - ↓ Timer
  - Ice cube mode

  - 公 Sabbath mode

$\odot$	User	setting
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- 31 Date
- Time
- □ Language
- Temperature unit °C / °F

#### Other settings

- Restore factory setting
- . Water filter reminder
- M<sup>+</sup> Cleaning water system
- Condenser reminder
- Co Demo mode
- (i) Information about the appliance
- Service

# 4 Operating the appliance

### 4.1 Basic procedure

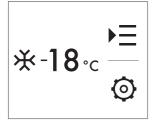
The appliance has a display with touch function. Submenus can be selected, messages confirmed and user settings activated or deactivated by touching the corresponding position in the display.

- Various functions and options can be selected by touching the corresponding symbols in the display or the navigation buttons.
- Scroll up or down to select the value to be set.
- Navigate the functions and settings by swiping to the left and right.
- Activated functions and settings are illuminated in orange; other selectable functions and settings are illuminated in white. Functions and settings that cannot be selected or changed are greyed out.
- Use the D button at any time to cancel and discard a change to an existing setting and without the value of the operating step being accepted. After about 5 seconds without any interaction the setting is cancelled. The values set are not accepted.
- The actual values set are displayed when the door is opened. The appliance shows the status through an arrow symbol next to the temperature indication in the display until the temperatures are reached. An arrow pointing down indicates a cooling process; an arrow pointing up indicates a rise in temperature.

### 4.2 Overview of start screen



### Start screen for the Freezer V6000 Supreme (51099)



- \* Set temperature in the freezer compartment
- ▶ Navigate to the functions
- O Navigate to the settings

## 4.3 Switching the appliance on

- Plug in the appliance at the mains socket.
- Hold the 0 button depressed for 3 seconds.
  - The appliance is switched on.
  - The V-ZUG logo (display symbol) appears.
  - The initial test runs (takes about 3 minutes).

A newly installed appliance takes at least 12 hours (empty state) – keeping the door closed – to reach its normal operating temperatures. Any error message that appears during this time is deactivated by pressing the alarm button.

When the appliance is started for the first time if instead of the stand-by message a different message appears this means that the appliance has already started the cooling process. During the initial set-up, the settings cannot be changed until the set temperature is reached.

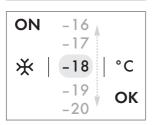
# 4.4 Setting the temperature

Enter the required temperature by touching the corresponding zone in the display. **Procedure** 

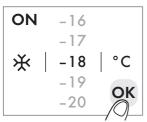


• Touch the  $\bigstar$  button for the freezer compartment.

Temperature range: -22 °C to -13 °C (-7.6 °F to 8.6 °F), recommended temperature setting: -18 °C (0 °F).



Select the desired temperature by scrolling up or down.
 The value selected is displayed in orange.



- Confirm with the **OK** button to accept the entry.
  - The temperature setting has been entered successfully.
  - The temperature will be reached in a few hours, depending on the setting.

- The effective temperature may at times be different from the selected set value if the door is open for an extended period of time or if warm food has been placed inside.
- The  $\square$  symbol (value change locked) indicates that changes cannot be applied in this particular instance. When certain functions (e.g. holiday function) are activated,  $\square$  is displayed and signals that no change can be made to the temperature. This remains the case until the relevant function is deactivated.

# 4.5 Switching the appliance off

- Hold the button depressed for 3 seconds.
  - Confirm the security question that follows with Yes.
  - The appliance switches off.

If the appliance is being taken out of operation, e.g. for repair work or disposal:

- Remove the mains plug from the mains socket.
- When not in use for an extended period of time: Empty and clean the appliance. Leave the appliance doors and drawers open to prevent unpleasant odours forming.

# 5 Using the appliance functions and settings

# 5.1 Procedure for display with touch function

### Setting the duration

The desired duration (days, minutes or hours) can be chosen for the following functions:

- Fast freezing (max. 72 hours)
- Holiday function (max. 90 days)
- Timer (max. 45 minutes)
- The function selected ends automatically when the duration set is up.

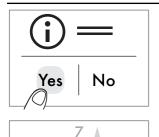
### Procedure using the example of fast freezing:



• Touch the  $\blacktriangleright$  button.



► Select the X stutton.



8

**9** 10

11

hour

• Confirm the info question that follows with **Yes**.

Select the desired duration (max. 72 hours) by scrolling up or down.

• Confirm with **OK**.



 The ★▼ function is activated and displayed in orange in the functions.

### 5.2 Using the functions and settings

OK

Function	Description	
¥¥ Fast freezing	Preparing the freezer compartment ideally for loading food a food items after a shopping trip.	and
	<ul> <li>Activating ► Touch the ► button and select ★ .</li> <li> «Activate fast freezing?» appears. Confirm Yes.</li> <li>Select the desired duration (max. 72 hours scrolling up or down.</li> <li>Confirm with OK.</li> <li>The ★ function is activated and displator orange in the overview.</li> </ul>	s) by
	<ul> <li>Deactivating ► Touch the ► = button and select ★ .</li> <li> «Activate fast freezing?» appears. Confirm No.</li> <li>The ★ function is deactivated and dispin white in the overview.</li> </ul>	

Function	Description
☐ Timer	Acoustic alarm emitted after the selected duration (max. 45 minutes) is up.
	<ul> <li>Activating ► Touch the ► = button and select Q.</li> <li>► «Activate timer?» appears. Confirm with Yes.</li> <li>► Select the desired duration (max. 45 minutes) by scrolling up or down.</li> <li>► Confirm with OK.</li> <li>- The Q function is activated and displayed in orange in the overview.</li> </ul>
	<ul> <li>Deactivating ► Touch the ► button and select Q.</li> <li> «Activate timer?» appears. Confirm with No.</li> <li> The Q function is deactivated and displayed in white in the overview.</li> </ul>
C Holiday function	The freezer compartment operates at -18 °C.
	<ul> <li>Activating ► Touch the ► = button and select £.</li> <li> «Activate holiday function?» appears. Confirm with Yes.</li> <li>Select the desired duration (max. 90 days) by scrolling up or down.</li> <li>Confirm with OK.</li> <li>The £ function is activated and displayed in orange in the overview.</li> </ul>
	<ul> <li>► Touch the ► button and select S.</li> <li>► «Activate holiday function?» appears. Confirm with No.</li> <li>− The S function is deactivated and displayed in white in the overview.</li> </ul>

Function	Description	
🔆 Sabbath mode	The illumination is not affected by opening or closing the door. The ice-maker and various functions are temporarily deactivated.	
	<ul> <li>Activating Preparing for the Sabbath: Touch the → button and select ☆.</li> <li>«Activate Sabbath mode?» appears. Confirm with Yes.</li> <li>Activate the Sabbath mode with Yes.</li> <li>The ☆ function is activated. The message «Sabbath mode» appears in the display.</li> </ul>	
	<ul> <li>Deactivating</li> <li>Touch the display to end the active Sabbath mode.</li> <li>«Activate Sabbath mode?» appears. Confirm with No.</li> <li>The function is deactivated and displayed in white in the overview.</li> <li>The initial phase takes 3 minutes.</li> </ul>	

Function	Description	
		making ice cubes. Note: Partylce and ice cube size nless the ice cube mode is activated.
	Activating	<ul> <li>▶ Touch the ▶ = button and select no.</li> <li>▶ «Activate ice cube mode?» appears. Confirm with Yes.</li> <li>− The non-function is activated and displayed in orange in the overview.</li> </ul>
	Deactivating	<ul> <li>To completely switch off the ice cube mode (e.g. for defrosting or changing the water filter): Touch the = button and select = .</li> <li>Select «Ice cube mode on/off?» and confirm with No .</li> <li>The = function is deactivated and displayed in white in the overview.</li> </ul>
	Partylce	<ul> <li>After activating the ice cube mode: Select the function.</li> <li>«Activate Partylce?» appears. Confirm with Yes.</li> <li>The function is activated and displayed in orange in the overview.</li> </ul>
	Deactivating Partylce	<ul> <li>With the in the overview.</li> <li>With the in the overview.</li> <li>With the in the overview.</li> </ul>
<u>[]</u> / []	Ice cube size	<ul> <li>After activating the ice cube mode, choose the desired «lce cube size»: Choose .</li> <li>and for large.</li> <li>The size chosen is accepted.</li> <li>The corresponding symbol: for medium and for large is displayed.</li> </ul>

Setting	Description	
	Accessing the user settings $\textcircled{in} \bigcirc \square \textcircled{in}$ and other settings $\textcircled{in} \bigcirc \textcircled{in}$	
31 Date	Set the date.	
	<ul> <li>Adjusting</li> <li>Touch the  button and select .</li> <li>Select the «Year, month and day» by scrolling up or down and confirm each time with OK. – The date set is saved.</li> </ul>	
<ul> <li>Time</li> </ul>	Set the time.	
	<ul> <li>Adjusting</li> <li>Touch the  button and select .</li> <li>Select a «12» or «24» hour time format.</li> <li>Select the «Hour and minutes» by scrolling up or down and confirm each time with OK.</li> <li>The time set is saved.</li> </ul>	
P Language	Set the language.	
	<ul> <li>Adjusting</li> <li>Touch the <sup>(1)</sup> button and select <sup>(1)</sup>.</li> <li>Select the desired «Language» by scrolling up or down.</li> <li>Confirm with OK.</li> <li>The language set is saved.</li> </ul>	
♀ °C / °F	Switching the unit of temperature.	
-	<ul> <li>Adjusting</li> <li>► Touch the  button and select .</li> <li>► Touch the desired unit: «°C» or «°F»</li> <li>► Confirm with OK.</li> <li>− The temperature unit set is saved.</li> </ul>	
L Factory settings	Restore factory settings.	
	<ul> <li>► Touch the  button and select  .</li> <li>► Confirm the info and security questions that follow with Yes.</li> <li>− The message «Reset running» follows.</li> <li>− Please wait until the message «Reset completed» appears.</li> </ul>	

Setting	Description	
G- Water filter	Reminder to regularly replace the water filter.	
reminder	<ul> <li>Activating</li> <li>Touch the  button and select .</li> <li>«Activate reminder» appears. Confirm with Y <ul> <li>«Next reminder in 360 days» appears in t display.</li> </ul> </li> <li>To exit the dialogue, press OK. <ul> <li>The . function is activated and displayed orange in the overview.</li> <li>A reminder appears in 360 days.</li> </ul> </li> </ul>	the
	<ul> <li>Deactivating Touch the O button and select .</li> <li>«Next reminder» appears along with the nuber of days remaining to the next reminder. Confirm with OK.</li> <li>«Should the reminder remain active?» appear Confirm with No.</li> <li>«Deactivate reminder?» appears. Confirm with Yes.</li> <li>The O function is deactivated and displation in white in the overview.</li> </ul>	ars. th
	<ul> <li>Resetting</li> <li>Touch the <sup>(2)</sup> button and select <sup>(2)</sup>.</li> <li>«Next reminder» appears along with the nuber of days remaining to the next reminder. Touch Reset.</li> <li>«Reset reminder?» appears. Confirm with Ye – «Next reminder in 360 days» appears in the display.</li> <li>The <sup>(2)</sup> function is reset and displayed in ange in the overview.</li> <li>A reminder appears in 360 days.</li> </ul>	<b>es</b> . the

Setting	Description	
 Ũ	Cleaning of the w	vater system.
water system	•	<ul> <li>Touch the  button and select  S<sup>•</sup>.</li> <li>«Manual clean» appears. Confirm with Yes.</li> <li>The message «Please wait» appears.</li> <li>«Start cleaning» appears. Confirm with Enter.</li> <li>The message and status display «Cleaning running» appears.</li> <li>The message «Please wait» appears.</li> <li>The message «Please wait» appears.</li> <li>Remove and empty the ice bin, then place back in position.</li> <li>The M<sup>•</sup> function has been carried out successfully.</li> </ul>

Setting	Description	
Condenser	•	regularly clean the condenser.
reminder	Activating	<ul> <li>Touch the D button and select D.</li> <li>«Activate reminder» appears. Confirm with Yes.</li> <li>«Next reminder in 180 days» appears in the display.</li> <li>To exit the dialogue, press OK.</li> <li>The D function is activated and displayed in orange in the overview.</li> <li>A reminder appears in 180 days.</li> </ul>
	Deactivating	<ul> <li>Touch the D button and select D.</li> <li>«Next reminder» appears along with the number of days remaining to the next reminder. Confirm with OK.</li> <li>«Should the reminder remain active?» appears. Confirm with No.</li> <li>«Deactivate reminder?» appears. Confirm with Yes.</li> <li>The D function is deactivated and displayed in white in the overview.</li> </ul>
	Resetting	<ul> <li>Touch the <sup>(2)</sup> button and select <sup>(1)</sup>/<sub>(2)</sub>.</li> <li>«Next reminder» appears along with the number of days remaining to the next reminder. Touch Reset.</li> <li>«Reset reminder?» appears. Confirm with Yes.</li> <li>– «Next reminder in 180 days» appears in the display.</li> <li>– The <sup>(1)</sup>/<sub>(2)</sub> function is reset and displayed in orange in the overview.</li> <li>– A reminder appears in 180 days.</li> </ul>

	Setting	Description	
CO CO	Demo mode	This setting enables specialist retailers to put the appliance in the showroom mode for demonstration purposes. The demo mode enables functions to be demonstrated without the appli- ance being switched on. Note: This setting is not recommended for private use. The de mode can only be activated with a valid password.	
			<ul> <li>Touch the  button and select  .</li> <li>«Activate demo mode?» appears. Confirm with Yes.</li> <li>Enter the required password.</li> <li>The  function is activated and displayed in orange in the overview.</li> </ul>
			<ul> <li>Touch the  button and select  .</li> <li>«Deactivate demo mode?» appears. Confirm with Yes.</li> <li>Enter the required password.</li> <li>The  function is deactivated and displayed in white in the overview.</li> </ul>
(j)	Information	Information about the appliance	
		Selecting	<ul> <li>Touch the <sup>(2)</sup> button and select <sup>(1)</sup>.</li> <li>Information about the appliance is displayed.</li> </ul>
입	Service	The service set with a valid pas	ting can only be accessed by Customer Services
			<ul> <li>Touch the O button and select C.</li> <li>«Access service area? Password required» appears. Confirm with Yes.</li> <li>Enter the required service code. <ul> <li>Service data appears.</li> </ul> </li> <li>Confirm with Enter. <ul> <li>The test starts.</li> </ul> </li> </ul>

## 5.3 Brief description of the appliance functions

### ¥¥ Fast freezing

The fast freezing function allows larger quantities of food, e.g. after a shopping trip or freezing pre-cooked meals, to be cooled more quickly. The temperature is lowered to the coldest value for a maximum of 72 hours. During fast freezing, the appliance operates at higher power, which increases the noise level above the normal operating noise level. The function then switches off automatically. In the event of a power failure, the function must be activated again. To prevent food that is already being stored from warming up: activate fast freezing several hours beforehand (e.g. before going shopping). Fast freezing must be activated at least 24 hours before freezing fresh food. This may be shortened if storing food that is already frozen.

### ${\mathcal T}$ Holiday function

In the holiday mode, the freezer compartment operates at -18 °C. Keep the appliance door closed. The duration can be set between 1 and 90 days or, alternatively, the function can be switched off manually. In the event of a power failure, the function remains activated when power is restored.

### 公 Sabbath mode

When the Sabbath mode is activated, all visual and acoustic warnings are turned off until it is manually deactivated. The illumination is not affected by opening or closing the door. The ice-maker and certain other functions are ended when the Sabbath mode is activated; no acoustic signal is emitted.



The appliance door must be closed firmly as the visual and acoustic warnings are turned off.



When the Sabbath mode is activated, no error messages are displayed and no warnings are given. In certain circumstances, the appliance switches to the emergency mode or cannot maintain the refrigerating temperatures for other reasons. Check the quality of the food. Do not eat food that has thawed!

Risk of food poisoning.

### 

For information, see: Switching on and using the ice-maker (see page 23)

### C Water filter reminder

When the setting is activated, both the amount of filtered water in litres and the time remaining until the filter is exhausted are displayed. When the reminder is reset, the filtered water counter and time since the filter cartridge was last changed are also reset to null. The counter has to be reset whenever the filter cartridge is changed.

### $\mathbb{M}^{\stackrel{\bullet}{\leftarrow}}$ Cleaning the water system

If the ice cube mode is deactivated or if the ice-maker is not used for a longer period of time, it is recommended to manually clean the water system. To this end, carefully place either the ice cube bin or a suitable receptacle for collecting water under the ice-maker and close the drawer. Repeat the cleaning process until the water is clean. Wash the bin/receptacle afterwards.

### Deactivate the ice cube mode before cleaning the water system.

### 📩 Condenser reminder

If the setting is activated, a reminder to manually clean the condenser appears every 180 days. For how to do this, see: Care and maintenance (see page 27).

# 6 Switching on and using the ice-maker



Check that there is a water filter cartridge installed and that the water circuit has been flushed before switching the ice-maker on for the first time.



When operating the ice-maker for the first time, it is recommended the first full bin of ice made be discarded. The water filter should be cleaned before using the ice-maker if the appliance has not been used for more than a month. The ice-maker continues to make ice cubes even if the ice cube bin is not in position. The ice-maker switches off automatically when the  $\mathcal{C}$  holiday function is activated!

It takes 12 to 24 hours for the ice-maker to run automatically. The ice-maker produces 10 ice cubes per cycle at a rate of roughly 10 cycles per 24 hours. This means that roughly 100 ice cubes can be produced in 24 hours. The performance of the appliance depends on the temperature set in the freezer compartment, the ambient air temperature and how often the door is opened. The appliance makes ice cubes until the bin is full and once the maximum level is reached it switches off automatically. The ice cube mode must be switched off if the appliance is not connected to the water supply when in operation!

The size of ice cube - medium or large - can be chosen using the D ice cube size

function. A larger amount of ice can be produced if the B Partylce function is activated. The function switches off automatically after 24 hours. If the ice cubes are not removed for a longer period of time, the ice cubes that have already been made gradually shrink, stick together and become cloudy. Ice cubes can absorb odours from the surroundings which affect their taste. Prevent odours developing:

- Clean the ice cube bin periodically with warm water and then wipe dry. Make sure the function is switched off before cleaning it.
- Dispose of any food that is spoiled in the freezer compartment. Store food in containers or packaging as airtight as possible to prevent odours developing.
- · Check the water filter and replace if necessary as well as periodically.
- Check the quality of the domestic water supply.

Â

Do not use the ice cube bin to store bottles or to cool food down quickly. The icemaker can get blocked and damaged.

### 6.1 Changing the water filter

Depending on the water quality, the use of a water filter is recommended; a water filter is not strictly necessary if the water quality is high. The water filter ensures optimal water quality for making ice cubes from up to 3,000 l of water and for up to 12 months. When the filter is almost exhausted a corresponding message appears in the display.

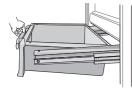


For information on installing or changing the water filter: see the installation instructions.

# 7 Interior and accessories

The freezer drawers and ice cube bin can be removed. The height of the shelves and the door trays on the inside of the freezer compartment door can also be adjusted.

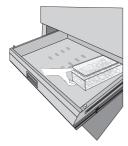
#### Freezer drawer



The drawer is on guide rails.

- Remove the adjacent fastening screws (2x).
- ► Lift, pull out and remove the drawer.

Ice cube bin



The ice cube bin is located in the top freezer drawer on the right.

 After being pulled out, make sure that the ice cube bin is put back in position correctly.

Keep hands and fingers away from the ice-maker when in operation.

### Shelves



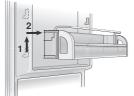
The shelves are height-adjustable:

- Lift the shelf and push it upwards to release it from its seat.
- Pull it outwards towards you. Position the shelf at the required height and reverse the procedure to reinstall.

To remove a shelf:

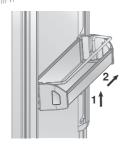
 After releasing the shelf from its seat, lift it all the way up and then pull out.

### Door trays



To adjust or remove the door trays located on the inside of the appliance door:

- Hold the door tray at both ends and push upwards until it comes out of its fixture.
- Pull it outwards. Reverse the steps to put the tray back in place.



When the appliance is new, it may require a little more effort to adjust the door trays and shelves.

# 8 Tips and tricks

### 8.1 General information on using the appliance

- When closing an appliance door make sure that it forms a proper seal all the way round.
- Opening the door for long periods can cause a significant increase of the temperature in the refrigerating zones of the appliance.
- Make sure that food or food items on the glass shelves do not tip over when the appliance door is closed or prevent it from closing properly.
- Surfaces that can come in contact with food and accessible drainage systems must be cleaned regularly.
- Changing the temperature setting has no effect on the cooling rate. The fast freezing function increases the cooling rate.
- Placing a very warm or cold item directly in front of a temperature sensor above the top drawer of the freezer compartment can affect the temperature regulation of the freezing appliance adversely: it may cool too little or too much.
- Ensure that the air outlets are not blocked by food items.

### 8.2 Notes on storing and freezing food

- Activate the fast freezing ★ function before putting the food or food items in the appliance (e.g. before going shopping).
- High-protein and high-fat foods are delicate/perishable and have a relatively short storage life.
- Observe best-before and use-by dates.
- Food can generally be stored for longer at low temperature settings. A temperature of -18 °C in the freezer compartment provide a balanced setting in terms of food quality and energy consumption – ideal if storing a large variety of products.
- There is a risk that freezing fresh food could cause food that is already frozen to partially thaw. Freeze smaller quantities and avoid contact with food that has already been frozen.
- Depending on the product, the following packaging materials are suitable: freezer bags, aluminium foil or plastic boxes. Freezer burn can be avoided by making the food packaging as airtight as possible.
- Do not refreeze food once defrosted! Only after being prepared (through cooking or frying) can food be refrozen.
- Blanch vegetables before freezing. Aubergines, sweet peppers, courgettes, mushrooms, asparagus and herbs do not have to be blanched.
- The following products are not suitable for freezing: radishes, lettuces, cucumbers, raw unshelled eggs, boiled eggs, dairy products such as yogurt, cream cheese and curd cheese and mayonnaise.
- Do not defrost frozen food at room temperature or on the heating. Food defrosts slowly in the refrigerator compartment. As a quick alternative, defrost in a microwave or steam cooker.

### 8.3 Notes on saving energy

- Leave the drawers, glass shelves and door trays as far as possible in the positions that they were in upon delivery. These ensure ideal temperature distribution and efficiency.
- Only open the appliance door when necessary and keep it open for as short a time as possible.
- Allow hot or warm food to cool down before putting it in the appliance.
- Store food that releases moisture in closed containers or covered. Moisture reduces the cooling capacity.
- For ideal air circulation: Do not store food and food items too close to each other.

#### 9 Care and maintenance

#### 9.1 General cleaning instructions



Before cleaning, disconnect the appliance from the mains!

Do not use any abrasive cleaning agents or scouring cloths to clean the appliance. Take care not to press too hard when cleaning the plastic surfaces. Do not use acidic or strongly alkaline cleaning agents on metal surfaces. Take care not to damage the refrigerant circuit.

Risk of damage to the appliance.

- Clean the steel surfaces with the microfibre cloth and special sponge supplied with the appliance. To bring the shine back to the steel, slightly dampen the microfibre cloth before using it. Please observe the detailed instructions contained in the set supplied.
- Always wipe in the direction of the satin finish lines of the steel.
- Do not use the sponge on aluminium surfaces such as the handles or glass shelf trims.

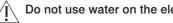
#### 9.2 Cleaning the interior

For the hygienic storage of food, the interior should always be kept clean.

Avoid bringing cold parts made of glass such as the shelves into direct contact with boiling water! Wash all removable accessories by hand, not in the dishwasher.

Risk of damage to the appliance or permanent deformation.

Clean the interior periodically with a mild soapy solution and wipe completely dry.



Do not use water on the electrical parts, light bulbs or control panels.

Risk of damage to the appliance and its parts.

► If the appliance is not to be used for a longer period of time, switch it off. Empty and clean the appliance. Leave the appliance door open.

#### Cleaning and care for the ice-maker 9.3

#### Failure to follow the cleaning and care instructions can affect the quality of the ice cubes produced.

When using the appliance for the first time and each time after replacing the filter, it is advisable to discard the ice produced in the first 24 hours.

Clean the ice cube bin regularly simply by holding it under cool, running drinking water. The filter must be changed whenever the LED on the control panel illuminates or when the system has not been used for a longer period of time (>30 days).

It is recommended that the ice cube dispensing system be disinfected with a sodium hypochlorite-based disinfectant which is suitable for use on materials that come into contact with food and does not change their properties. Flush the system through with at least 2 litres of water before use.

### 9.4 Cleaning the condenser

The condenser is located behind the front ventilation grille in the bottom part of the appliance. Use a vacuum cleaner with a soft brush attachment on full power to clean the slots in the ventilation grille. If there is a heavy build-up of dust, the ventilation grille can be removed in order to clean the condenser more thoroughly. A reminder appears in the display every 180 days. Clean the condenser and then reset the countdown reminder. How to reset the reminder  $\vec{m}$ : Using the functions and settings (see page 13).



- ► Switch off the appliance by pressing and holding the <sup>(1)</sup> button for 3 seconds.
- Wait for around 30 minutes until the condenser has reached the ambient air temperature.
- Remove the grille below the appliance door(s).



- Remove all dust deposits from the condenser, taking care not to damage it.
- Switch the appliance back on by pressing and holding the  $\oplus$  button for 3 seconds.

 $\Delta$  The fins on the condenser are sharp! Use suitable protective equipment for hands and arms in order to be able to clean the condenser safely.

# 10 Noises

The appliance can make various noises during operation. Although the appliance is noise-optimized, some noise cannot be eliminated completely. This noise depends on the size of the appliance, how it is installed and the cooling requirements (e.g. fast cooling), the ambient temperature and the installation conditions. Operating noises are particularly audible immediately after switching on the compressor; however, these noises become quieter as the appliance runs.

Unusual noises are often caused by improper installation. The appliance must be installed on a level and stable surface. In open kitchens or in the case of appliances installed in partitioned areas, normal operating noises may seem louder. This is not a fault but rather an effect of the design/architecture.

# 11 Trouble-shooting

This section lists faults that can be solved simply by following the instructions given. If the fault cannot be remedied, please contact Customer Services. Before contacting Customer Services:

- Please note down the serial number (SN), which is shown on the identification plate
   and
- the sequence of events that led to the fault.

Display message / Fault	Solution / Measures
Display: Power failure!	<ul> <li>The appliance turns back on automatically when power is restored and displays the warmest recorded temperatures.</li> <li>Press the  button to acknowledge the acoustic alarm message.</li> <li>Check any frozen food and discard if spoiled.</li> </ul>
Display: Appliance door open	<ul> <li>The appliance door is left open for longer than 3 minutes.</li> <li>Close the appliance door.</li> </ul>
Display: Replace water filter	<ul> <li>The message appears when the remaining filter capacity is at 20%.</li> <li>Please change the filter as soon as possible. Further info: Cleaning and care for the ice-maker (see page 27).</li> </ul>
Display: Freezer compartment too warm	<ul> <li>The appliance displays the warmest recorded temperatures in the corresponding zone.</li> <li>Press the  button to acknowledge the acoustic alarm message.</li> <li>Do not place warm foods right next to the temperature sensor. Further info: General information on using the appliance.</li> </ul>
Display: Freezer compartment too cold	<ul> <li>Wait for 12 hours.</li> <li>If the fault persists, please contact Customer Services.</li> </ul>
Display: Error code	<ul> <li>Press the A button to acknowledge the acoustic alarm message.</li> <li>Contact Customer Services.</li> </ul>
Display: Call Customer Services	<ul> <li>Press the A button to acknowledge the acoustic alarm message.</li> <li>Keep the appliance doors closed.</li> <li>Contact Customer Services.</li> </ul>

Display message / Fault	Solution / Measures
Display: Clean condenser	<ul> <li>A message appears every 180 days.</li> <li>Please clean the condenser as soon as possible. Further info: Cleaning the condenser (see page 28).</li> </ul>
The appliance is not working.	<ul> <li>If there is an interruption in the power supply:</li> <li>Check the power supply.</li> <li>Change the fuse.</li> <li>Reset the automatic circuit breaker.</li> <li>If the mains voltage is too high:</li> <li>Have the electrical installation checked by an expert.</li> <li>The appliance may otherwise be defective:</li> <li>Contact Customer Services.</li> </ul>
The illumination is not working.	<ul> <li>The Sabbath mode may be active.</li> <li>Deactivate the Sabbath mode. Further info: Using the functions and settings (see page 13).</li> <li>If the Sabbath mode is deactivated and the illumination is still not working: LED illumin- ation is defective.</li> <li>Contact Customer Services.</li> </ul>
The ice-maker is not working.	<ul> <li>Make sure that the appliance is connected to the water supply.</li> <li>Make sure that the ice-maker is switched on. Further info: Using the functions and settings (see page 13).</li> <li>If the filter has not been replaced for some time, the flow of water may be impeded. Further info: Replacing filter: Cleaning and care for the ice-maker (see page 27).</li> </ul>
The ice-maker does not produce a large quantity of ice cubes.	<ul> <li>It produces roughly 10 ice cubes in 2 hours.</li> </ul>
Ice cubes can freeze into a block of ice.	<ul> <li>If ice cubes are used infrequently, it may well occur that the cubes freeze together to form a block of ice.</li> <li>Remove the block of ice and wait for the ice cube bin to fill with ice cubes again.</li> </ul>

Display message / Fault	Solution / Measures
The ice cubes have a funny taste or col- our.	<ul> <li>When using the ice-maker for the first time, it is recommended the first full bin of ice made be discarded.</li> <li>It may be necessary to replace the filter cartridge, especially if the appliance has been switched off for more than a month or the filter cartridge has not been changed for more than 6 months.</li> <li>If the problem could not be resolved: Call a fitter or a specialist in water treatment systems.</li> </ul>

# 12 Technical data

### Product information in accordance with EU Regulation 2019/2016

Appliance-specific data is stored in the European Product Database for Energy Labelling (EPREL). To identify the appliance:

- ► scan the QR code on the energy label and follow the link or alternatively
- manually enter the «Type» designation in the EPREL database under the following link: https://eprel.ec.europa.eu/
- The product fiche can also be found at www.vzug.com under the corresponding product.

### Warranty claim

The manufacturer's warranty is valid for 24 months starting from when the appliance is first put into service.

### External dimensions

See installation instructions

#### **Electrical connection**

See identification plate

### Spare parts

V-ZUG Ltd complies with the applicable ecodesign regulations on the availability of spare parts.

# 13 Disposal

### 13.1 Packaging

Never allow children to play with packaging material due to the danger of injury or suffocation. Store the packaging material in a safe location or dispose of it in an environmentally-friendly way.

### 13.2 Safety

Render the appliance unusable to prevent accidents caused by improper use (e.g. through children playing):

Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician. Then cut the mains cable off flush with the appliance.

### 13.3 Disposal



- The «crossed out wheeled bin» symbol requires the separate collection of waste electrical and electronic equipment (WEEE). Such equipment can contain hazardous, environmentally harmful materials.
- These appliances are to be handed over to a designated collection point for the recycling of electrical and electronic equipment and must not be disposed of with unsorted household waste. And in this way, you will be helping to protect resources and the environment.
- For more information, please contact the local authorities.

# 14 Index

### Α

Appliance disposal	32
Appliance functions	12
Appliance information	21
Appliance installation	. 5

# С

Care and maintenance	27
Cleaning the condenser 20,	28
Cleaning the ice-maker	27
Cleaning the interior	27
Cleaning the water system	19
Climate class	7

# D

Demo mode	21
Disposal	32

# Е

Electrical	connection	31

# F

Fast freezing	13

# Н

Holiday function	14

# I

Ice cube mode	16
Ice cube size	16
Ice-maker	23
Identification plate 31,	35
Initial set-up	6, 8
Instructions for use	6
Introduction	10

### Μ

Model designation 2
---------------------

### Ν

Noises	28
Notes	34

# 0

ON/OFF	3
Operating and display elements	9
Operating the appliance 10, 11, 12	2
Overview 10	)

### Ρ

Partylce	16
Product fiche	31

### R

Restoring factory settings	17
S	
Sabbath mode Safety warnings	15
Appliance installation	. 5
Appliance-specific	
Correct use	. 6
General	
Service & Support	35
Setting the date	
Setting the language	17
Setting the temperature	11
Setting the time	17
Switching on	11
Switching the appliance off	12
Switching the appliance on	11
Symbols	. 4

### т

Technical data	31
Technical questions	35
Temperature unit	17
Timer	14
Tips	25
Trouble-shooting	29
Туре	2

### U

Using for the	first	time	6,	8
---------------	-------	------	----	---

### ۷

Validity	1	2
Value change locked	1	1

### W

Warranty claim	31
Warranty extensions	35
Water filter	18

# Notes

# 15 Service & Support



The «Trouble-shooting» section gives you valuable tips on how to deal with minor malfunctions yourself, saving you the time and trouble of calling out a service technician and any cost that goes along with it.

Information on the V-ZUG warranty can be found at www.vzug.com  $\rightarrow$ Service  $\rightarrow$ Warranty information. Please read this information carefully.

Please register your appliance straightaway online at www.vzug.com  $\rightarrow$ Service  $\rightarrow$ Warranty registration. This will allow you to take advantage of the best possible support in the event of a fault in the appliance during the guarantee period. You will require the serial number (SN) and appliance designation to register your appliance. You will find them on the identification plate of your appliance.

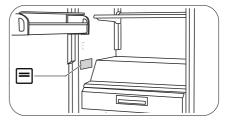
My appliance information:

#### SN: \_\_\_\_\_

Appliance: \_

Please have this appliance information to hand when contacting V-ZUG. Thank you.

The identification plate 🖃 is located on the left-hand side wall above the top freezer drawer.



#### Your repair order

At www.vzug.com  $\rightarrow$ Service $\rightarrow$ Service number you will find the telephone number of your nearest V-ZUG service centre.

#### Technical questions, accessories, warranty extensions

V-ZUG is happy to help you with any general administrative or technical queries, to take your orders for accessories and spare parts and to inform you about our progressive service agreements.

# **Quick instructions**



#### Navigation buttons

- ON/OFF (hold for 3 seconds)
- Acknowledge alarm
- ➔ BACK: Cancel/Discard entry



#### Navigation touch display

- ▶ **E** Functions
  - ¥ ¥ Fast freezing
  - ↓ Timer
  - ☆ Ice cube mode

  - 公 Sabbath mode

0	User	setting
---	------	---------

- 31 Date
  - Ime
  - 🏳 Language
  - Temperature unit °C / °F

### Other settings

- L→ Restore factory setting
- . Water filter reminder
- M<sup>\*</sup>→ Cleaning water system
- Condenser reminder
- Co Demo mode
- (i) Information about the appliance
- 2 Service



