

Operating instructions DWPQ9 | DWPQ12 | DIPQ10 | DIPQ12

Range hood

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarise yourself with the appliance and get the best use out of it.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliance is reserved.

Validity

The product family (model number) corresponds to the first alphanumerics on the identification plate. These operating instructions apply to:

Туре	Product family	Size system
DWPQ9	62022	90
DWPQ12	62023	120
DIPQ10	63015	100
DIPQ12	63016	120

Variations depending on the model are noted in the text.

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1 Safety precautions

1.1 Symbols used

Denotes important safety precau-

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



Information on disposal



Information about the operating instructions



Remove plug from mains socket / disconnect power supply



Insert plug into mains socket / connect power supply



Do not cut off or modify mains plug

Wear protective gloves

- Indicates step-by-step instructions.
 - Describes how the appliance reacts to the steps taken.
- Indicates a list.

1.2 General safety precautions



 Read the operating instructions before using the appliance for the first time!



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be undertaken by children without supervision.
- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufac-

turer or its Customer Services or a similarly qualified person in order to avoid hazard.

1.3 Appliance-specific safety precautions

- The room must be adequately ventilated when operating the range hood at the same time as other appliances that burn gas or other fuels.
- Observe the official regulations for the exhaust-air layout.
- The extracted air must not be fed into a chimney which is used for exhausting fumes from appliances burning gas or other fuels.
- The minimum distance between the supporting surface for the cooking equipment on the hob and the lowest part of the range hood must be observed. If the range hood is installed above a gas appliance, this distance must not be less than 65 cm. If the installation instructions for the gas hob stipulate a larger distance, this must be observed.
- WARNING: Before replacing the light bulb, ensure the appliance is switched off and

disconnected from the mains power supply to avoid possible electric shock.

- When replacing a light bulb, the maximum wattage rating of replaceable light bulbs must be visible.
- This appliance is intended for use in the home and similar settings such as: in staff kitchens in shops, offices and other commercial establishments; in agricultural establishments; by guests in hotels, motels and other accommodation establishments; in bed and breakfast establishments.
- Do not operate the appliance using an external time switch or a separate remote control system.
- Failure to follow the cleaning instructions may cause a fire hazard.
- Do not flambé food underneath the range hood.

1.4 Appliance installation

- The appliance must be installed by qualified personnel only.
- Each step must be carried out and checked in full in the order specified.
- Electrical connections must be carried out by qualified personnel in accordance with the guidelines and standards for low-voltage installations and the specifications of the local electricity supply companies.
- A plug-in appliance may only be connected to a socket outlet with earthing contact, installed according to specifications. An all-pole mains isolating device with 3 mm contact opening should be provided in the house wiring system. Switches, plug and socket devices, circuit breakers and fusible cut-outs which are accessible after installation and which have all-poles switching are permissible as isolating devices. Effective earthing and separately installed neutral and earth conductors ensure safe and fault-free operation. After installation, live parts and cables with basic insulation must not be accessible. Check old installations.
- Refer to the identification plate for information on the required mains voltage, current type and fuse protection.
- All plastering, plasterboarding, wall papering or painting work is to be carried out prior to installing the appliance.
- Efficient repairs can only be guaranteed if it is possible to de-install the complete appliance at any time without causing any damage.

1.5 Instructions for use

Before using for the first time

- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/ electrician carry out the necessary work.
- Observe the official regulations for the exhaust-air layout.
- Dispose of the packaging material in accordance with local regulations.

Correct use

- The appliance is designed for use in the home for extracting cooking fumes and smells from above the cooking surface.
- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its customer service department or similarly qualified persons. Repairs if carried out incorrectly may cause serious injury, damage to the appliance and fittings, as well as affect the functioning of the appliance. If the appliance is not working properly or in case a repair is needed, follow the instructions given in the 'Service & Support' section. Contact our Customer Services if necessary.
- Use original spare parts only.
- Retain these operating instructions for future reference.

Note on use

- If the appliance is visibly damaged, do not use it. Contact our Customer Services.
- If the appliance is not functioning properly, disconnect it from the power supply immediately.
- Ensure there is adequate ventilation when the extractor fan is on so as to avoid creating underpressure in the kitchen and to achieve optimal air extraction.

- Avoid a cross-current of air, which could blow the cooking vapours over the cooking area.
- If other appliances fired by gas or other fuels – are being used at the same time, ensure that there is a sufficient supply of fresh air. This does not apply to air recirculation appliances.
- If other firing systems are being used at the same time (e.g. wood, gas, oil or coal fired heating appliances), safe operation is only possible providing a room negative pressure of 4 Pa (0.04 mbar) is not exceeded at the location of the appliance. Risk of toxic fumes! An adequate flow of fresh air must be guaranteed e.g. via non-closable openings in doors or windows and in combination with an air-intake/exhaust-air wall box or by other technical means.
- When cleaning the appliance make sure no water gets inside it. Use a moderately damp cloth only. Do not spray the inside or outside of the appliance with water. Do not use a steam cleaner. If water gets inside the appliance, it can cause damage.
- Accessible parts may become hot when used with cooking appliances.

Caution: Burns hazard!

 Do not leave the appliance unattended when deep-frying on the cooking surface. The cooking oil in the deep-frying appliance could overheat and catch fire. Constantly monitor the temperature of the cooking oil, keeping it below the temperature at which it can catch fire. Change the cooking oil regularly – dirty oil catches fire more easily than clean oil.

Caution: Risk to life!

 Packaging material, e.g. plastic film and polystyrene, can be dangerous for children and animals. Danger of suffocation! Keep packaging material away from children and animals. When carrying out maintenance work on the appliance, including replacing light bulbs, cut off the electricity supply to the appliance: remove the screw fuse from the holder or switch the circuit breaker off, or disconnect from the mains supply.

How to avoid damaging the appliance

• Observe the cleaning intervals. Failure to do so can increase the fire hazard due to the build-up of grease in the metal grease filters.

2 Appliance description

2.1 Introduction

The appliance is designed for use in the home for extracting cooking odours from above a cooking area and can be used in the extraction or recirculation mode.

2.2 Extraction mode

A fan extracts cooking fumes and smells from above the cooking surface. The metal grease filters clean the extracted air, which is then passed through a connecting pipe fitted with an integrated non-return valve and through the air duct to the outside.



5 When in use, ensure there is a sufficient supply of fresh air to replace the air that is being extracted.

2.3 Recirculation mode with activated charcoal filter

A fan extracts cooking fumes and smells from above the cooking surface. The air is passed through the metal grease filter and activated charcoal filter, grease particles and odours are largely removed from the air and it is then circulated back into the room.

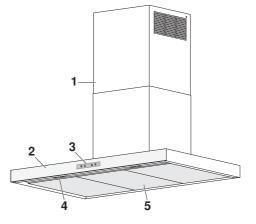
If activated charcoal filters are not supplied with the appliance, these should be ordered and installed before using the appliance for the first time.

2.4 Features

- 1 hood body is equipped with: extractor fan, LED lighting, operating and display elements, metal grease filters
- Casing
- Installation material
- Activated charcoal filter for recirculation mode (not included in the scope of delivery, available as an accessory)

2.5 Construction

- 1 Casing
- 2 Hood body
- 3 Operating and display elements
- 4 Illumination with cover
- 5 Metal grease filter



2.6 Operating and display elements

Buttons

- Switch appliance on/off
- Select power level 1-3; activate intensive level
- Switch illumination on/off; set colour temperature
- () Activate after-running time

Display symbols

- 形 Wipe protection
- (2) After-running time
- Power level 1
- Power level 2
- Power level 3

- Intensive level (flashing)
- Saturation indicator for grease filter

Saturation indicator for activated charcoal filter (recirculation air only)

Depending on the model and features, the specification of your appliance may differ in individual details from the standard specification described.

3 Operating the appliance

3.1 Using for the first time

Appliance configuration

The model can be used to extract or recirculate air. The appliance is set up by default for use in the **recirculation mode**. The cleaning interval for the activated charcoal filter is 180 operating hours. This default setting can be adjusted to suit your cooking habits.

- If the appliance is to be operated as an extraction model, the saturation indicator for the activated charcoal filter must be deactivated.

Setting up the appliance for use in the extraction mode

- Switch the appliance and the illumination off.
- ► Hold the ⊕ button depressed for 3 seconds.
- ► While they are flashing: Hold the Ü button depressed again for 3 seconds.

 - The appliance is now configured for the extraction mode and the saturation indicator for the activated charcoal filter is **deactivated**.

Setting up the appliance for use in the recirculation mode

- Switch the appliance and the illumination off.
- ► Hold the ⊖ button depressed for 3 seconds.
- ► To change the cleaning interval for the activated charcoal filter: Touch the 2^a button repeatedly until the corresponding display symbol = + III, II or I flashes (see table).
 - The setting selected will be activated after 5 seconds.

 - The appliance is now configured for the recirculation mode and the saturation indicator for the activated charcoal filter is **activated**.

Cleaning interval for activated charcoal filter

Cooking intensity	Saturation indicator after	Flashing display symbol
Less frequent and/or light cooking aromas	240 hours	
Standard (factory default set- ting)	180 hours	
Frequent and/or strong cooking aromas	120 hours	

3.2 Switching the appliance on/off

- ► Touch the ⁽⁾ button.
 - The appliance switches on at power level 1 and the illumination is activated.
 - The corresponding symbol \blacksquare illuminates in the display.
- With the appliance running, repeatedly touch the O button.
 This switches the appliance and the illumination off.

The appliance can be switched on simply by touching the 2^{-1} button. When switched on this way, the illumination is not activated.

3.3 Selecting power level

Four power levels are available. Power levels1-3 with low, medium and high extraction, as well as the intensive level.

- Touch the \bigcirc button.
 - The appliance switches on at power level 1 and the illumination is activated.
- Touch the 2° button repeatedly until the desired power level 1–3 is displayed.
 - The appliance switches to the selected power level and the corresponding symbol **III**, **II** or **I** illuminates in the display.

Intensive level

The intensive power level runs for 5 minutes. It is used for short bursts of intensive extraction of cooking fumes and smells, e.g. when searing meat. The intensive power level then switches back to the previously selected power level or switches the appliance off.

- Hold the 2° button depressed while the fan is running.
 - The appliance switches to the intensive power level and the III symbol flashes in the display.
- ► To end the intensive power level before the end of the 5 minutes' running time: while the intensive power level is activated, touch the 2^o.
 - The appliance switches to the previously selected power level.

3.4 Illumination

- ► Touch the ^(A), button.
 - The illumination comes on.
- ► Touch the .⁰. button again.
 - The illumination switches off.

Setting the colour temperature

- ► When the illumination is activated: Hold the 🔅 button until the desired colour temperature is reached.
 - The colour temperature selected will be automatically accepted.

3.5 After-running time

The purpose of the after-running time function is to remove any lingering smells. Depending on the default setting, the appliance continues to run at the power level set for 5-20 minutes and then switches off automatically.

- Touch the \bigcirc button.
 - The appliance switches on at power level 1 and the illumination is activated.
- ► Press the ²/₂ button repeatedly until the desired power level is displayed.
- Touch the O button to activate the after-running time function.
 - The after-running time starts and after it is finished (see table) the illumination and appliance switch off.
- \blacktriangleright To end the after-running time before time: Touch the button.
 - This switches the appliance and the illumination off.

Power level	After-running time in minutes
I	20
11	15
11	10
(flashing)	5

We recommend switching the appliance on at level 2 some 5 minutes before starting to cook. Leave the appliance running for a few minutes after cooking so as to extract all the cooking smells.

3.6 Wipe protection

The wipe protection function temporarily deactivates the keypad / control panel and is useful for quickly cleaning the operating elements.

- Switch the appliance and the illumination off.
- Hold the \bigcirc button depressed for 5 seconds.
 - The wipe protection function is activated, the appliance switches off temporarily and the \overline{N} display symbol illuminates.
 - The wipe protection function turns off after 30 seconds and the $\overline{\mathcal{T}}$ symbol is no longer displayed.

3.7 Saturation indicators

Metal grease filters

The **iiii** symbol in the display flashes after 20 operating hours. The saturation level has been reached and the metal grease filters must be cleaned.

Activated charcoal filter (recirculation mode only)

The symbol in the display flashes after 120, 180 or 240 operating hours, depending on the default cleaning interval setting. For more details, see: Using for the first time (see page 10). The saturation level has been reached. The activated charcoal filter has to be cleaned and regenerated or replaced. Metal grease filters have also to be cleaned.

Reset the saturation indicator after cleaning.

- Switch the appliance and the illumination off.
- Hold the b^{2} button depressed for 5 seconds.
 - The III or symbols in the display go out.



Conly activate the saturation indicator for the activated charcoal filter if the appliance is being used in the recirculation mode. For more details, see: Using for the first time (see page 10).

3.8 Remote control (accessories)

This appliance can be controlled remotely (remote control is not included in the scope of delivery, but is available for order as an accessory).

- Decrease power level
- + Increase power level
- (i) Activate after-running time
- Switch illumination on/off





Do not place the remote control near any heat sources.

Dispose of the batteries at a suitable recycling point in accordance with national regulations.

4 Care and maintenance

4.1 Cleaning the housing



Make sure no water gets inside the appliance. If water gets into the appliance, it can cause damage.

Do not use abrasive cleaners, scouring pads, steel wool, etc. for cleaning, as they can damage the surface. Before cleaning the appliance, disconnect the power supply and switch off the fuse or circuit breaker.

Exterior

• Clean using a clean, damp cloth and a mild cleaning agent, then wipe dry.

Interior

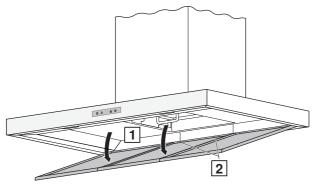
Grease and condensate water can build up on the inside around the metal grease filters.

Clean using a clean, damp cloth and a mild cleaning agent, or a soft brush as needed, then dry well using kitchen towel.

4.2 Metal grease filters

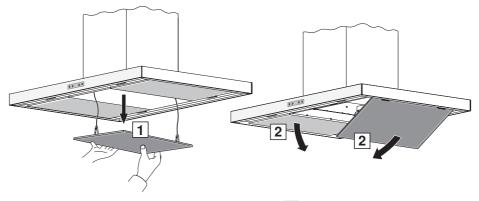
The metal grease filters should be cleaned at least every two months with normal use (more frequently with intensive use) and whenever the saturation indicator alarm is triggered. If properly cared for, the grease filters should provide years of service.

Removing: Product family 62022/62023



 Fold down metal grease filters 1 at front and carefully remove from the slots 2 in the fixture.

Removing: Product family 63015/63016



- Using both hands, hold the metal grease filters 1 at the front and back and gently release from the magnets. Click the metal grease filters 1 out of the fixture and remove.
- Depending on the width of the appliance, move the metal grease filters inwards or forwards out of the slots in the fixture.

After cleaning the metal grease filters 1, put back securely in the fixture to avoid them falling out and getting damaged.

Cleaning

- Clean the metal grease filters in the dishwasher. Select the «intensive» dishwasher programme with a warm prewash. If no dishwasher is available: Soak the grease filters in hot water and mild detergent.
- ► Clean, rinse well with clean cold water and then wipe dry.
 - Grease filters can be used again after being cleaned.
- Put the metal grease filters back.
- Reset saturation indicator alarm (see page 17).



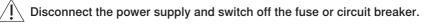
Cleaning may cause the metal grease filters to become slightly discoloured. However, this will not affect the functioning of the filters in any way.



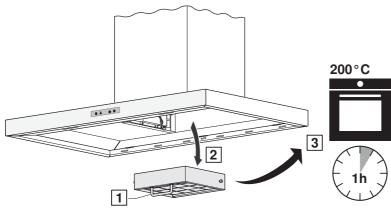
Depending on the width of the appliance and the size of the metal grease filters, when cleaning in the dishwasher the upper basket may have to be removed.

4.3 Long-life-Plus activated charcoal filter

The long-life-Plus activated charcoal filter should be cleaned and reactivated every 3 to 6 months and whenever the saturation indicator alarm is triggered. Depending on intensity of use, do not exceed 5–8 regeneration cycles. If properly cared for, the service life of the long-life-Plus activated charcoal filter is up to 3 years.



Removing



- Remove the metal grease filters.
- Using the handle 1, remove the activated charcoal filter unit 2 down and out of the guide rail.

Cleaning and regenerating

- ► Heat the activated charcoal filter unit 2 in the oven 3.
- Select top/bottom heat or hot air at 200 °C and regenerate on the wire shelf for 60 minutes.
- Allow to cool down.

After heat regeneration in the oven, allow the activated charcoal filter to cool down before putting it back in the range hood. Risk of burns!

- Reassemble in the reverse order.
- Reset saturation indicator alarm (see page 17).



4.4 Reset saturation indicator alarm

Reset the saturation indicator alarm for both the metal grease filter \blacksquare and the activated charcoal filter \blacksquare after cleaning/replacing.

- With the appliance switched off, hold the b^{2} button depressed for 5 seconds.
 - If reset correctly, the iiii and symbols are no longer displayed.

4.5 Replacing the LED light bulbs

For safety reasons, the LED light bulbs must be replaced by our Customer Services.

5 Trouble-shooting

This section lists faults that can be solved simply by following the instructions given. If the fault cannot be remedied, please call Customer Services.

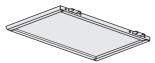
Before calling Customer Services: Please note down the serial number (for FN, see identification plate under «Technical data») and what led to the fault.

Malfunction	Possible cause	Solution
Appliance is not working.	 An interruption in the power supply. 	 Check the mains power supply. Change fuse. Reset automatic circuit breaker.
Illumination is not working.	LED light bulb is defective.	 Contact Customer Services.
Malfunction	Possible cause	Solution
Appliance is not ex- tracting enough air.	 Metal grease filters are dirty. 	 Clean metal grease filters.
	 Recirculation mode only: Activated charcoal filters are saturated. 	 Clean and reactivate or replace activated charcoal filters.
	Extraction mode only: In- sufficient fresh air intake.	 Ensure fresh air intake is suffi- cient.

6 Accessories and spare parts

Please give product family of the appliance and exact designation of the accessory or spare part when ordering parts.

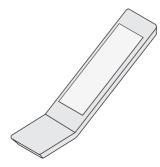
Metal grease filter (example is shown; actual filter depends on model)



Long-life-Plus activated charcoal filter



Remote control



7 Technical data

Electrical connection

Accessing the identification plate:

- Remove the metal grease filters.
- The identification plate is located on the inside of the appliance.
- A second identification plate is included in the scope of delivery and should be retained for the purpose of appliance identification.

7.1 Product fiche

In accordance with EU Regulation No. 65/2014 and No. 66/2014. The following declaration values apply to devices within the EU.

Description	Abbreviations	Unit	Value
Brand	S	-	V-ZUG LTD
Model identifier	Μ	-	62022 / 62023 / 63015-16
Annual Energy Consumption	AEC_{hood}	kWh/a	28.2 / 29.7 / 31.1
Energy Efficiency Index	EEI _{hood}	%	38.9 / 40.3 / 41.7
Energy Efficiency Class	EEC	-	A+ / A+ / A+
Fluid Dynamic Efficiency	FDE_{hood}	%	36.3 / 36.3 / 36.3
Fluid Dynamic Efficiency Class	FDEC	-	A / A / A
Lighting Efficiency	LE _{hood}	lux/W	28.0 / 33.0 / 28.0
Lighting Efficiency Class	LEC	-	A / A / A
Grease Filtering Efficiency	GFE_{hood}	%	89.5 / 89.5 / 89.5
Grease Filtering Efficiency Class	GFEC	-	B / B / B
Air flow at minimum speed	Q _{min}	m³/h	247 / 247 / 247
Air flow at maximum speed (intensive or boost excluded)	Q _{max}	m³/h	452 / 452 / 452
Air flow at intensive or boost setting	Q _{boost}	m³/h	675 / 675 / 675
Airborne acoustical A-weighted Sound Power Emissions at minimum speed	SPE _{min}	dBA	38 / 38 / 38
Airborne acoustical A-weighted Sound Power Emissions at maximum speed	SPE _{max}	dBA	52 / 52 / 52
Airborne acoustical A-weighted Sound Power Emissions at intensive or boost setting	SPE _{boost}	dBA	63 / 63 / 63
Measured power consumption of off mode	P ₀	W	0.48 / 0.48 / 0.48
Measured power consumption of standby mode	P _s	W	0.0 / 0.0 / 0.0
Time increase factor	f	-	0.7 / 0.7 / 0.7
Measured air flow rate at the best ef- ficiency point	Q _{BEP}	m³/h	371.7 / 371.7 / 371.7
Measured air pressure at the best ef- ficiency point	P _{BEP}	PA	355 / 355 / 355

8 Disposal

Measured value of the electric power input at the best efficiency point	W _{BEP}	W	100.0 / 100.0 / 100.0
Nominal power of the lighting system	WL	W	4 / 6 / 8
Average illumination of the lighting system on the cooking surface	E _{middle}	lux	113 / 196 / 225
Sound power level	L _{wa}	dBA	- / - / -

8 Disposal

8.1 Packaging



Never allow children to play with packaging material due to the danger of injury or suffocation. Store the packaging material in a safe location or dispose of it in an environmentally-friendly way.

8.2 Safety

Render the appliance unusable to prevent accidents caused by improper use (e.g. through children playing):

Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician. Then cut the mains cable off flush with the appliance.

8.3 Disposal



- The «crossed out wheeled bin» symbol requires the separate collection of waste electrical and electronic equipment (WEEE). Such equipment can contain hazardous, environmentally harmful materials.
- These appliances are to be handed over to a designated collection point for the recycling of electrical and electronic equipment and must not be disposed of with unsorted household waste. And in this way, you will be helping to protect resources and the environment.
- For more information, please contact the local authorities.

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10 Notes

11 Service & Support



The «Trouble-shooting» section gives you valuable tips on how to deal with minor malfunctions yourself, saving you the time and trouble of calling out a service technician and any cost that goes along with it.

Information on the V-ZUG warranty can be found at www.vzug.com \rightarrow Service \rightarrow Warranty information. Please read this information carefully.

Please register your appliance straightaway online at www.vzug.com \rightarrow Service \rightarrow Warranty registration. This will allow you to take advantage of the best possible support in the event of a fault in the appliance during the guarantee period. You will require the serial number (FN) and appliance designation to register your appliance. You will find them on the identification plate of your appliance.

My appliance information:

FN: _____ Appliance: _____

Please have this appliance information to hand when contacting V-ZUG. Thank you.

- Remove the metal grease filters.
 - The identification plate is located on the inside of the appliance.
 - A second identification plate is included in the scope of delivery and should be retained for the purpose of appliance identification.

Your repair order

At www.vzug.com →Service→Service number you will find the telephone number of your nearest V-ZUG service centre.

Technical questions, accessories, warranty extensions

V-ZUG is happy to help you with any general administrative or technical queries, to take your orders for accessories and spare parts and to inform you about our progressive service agreements.

Quick instructions

Buttons

- () Switch appliance on/off
- c_{D} Select power level 1–3; activate intensive level
- -<u>O</u>- Switch illumination on/off; set colour temperature
- Activate after-running time

Display symbols

- 形 Wipe protection
- After-running time
- Power level 1
- Power level 2
- Power level 3
- Intensive level (flashing)
- Saturation indicator for grease filter
- Saturation indicator for activated charcoal filter (recirculation air only)



